

Fiserv Aperio Reaches Scalability Milestone



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Testing proves solution can support 10,000+ concurrent users with Microsoft SQL Server

Brookfield, Wis. May 6, 2008 - Fiserv CBS Worldwide, a business unit of Fiserv, Inc. (NASDAQ: FISV), has announced that it has exceeded its performance goal of 10,000 concurrent users with its Aperio customer interaction management solution. Jointly executed by Fiserv, Microsoft and Fiserv's development partner Portrait Software, the testing involved multiple complex business processes emulating deployment for major institutions. The scalability testing shows Aperio can handle the demands of Tier one, two and three banks with diverse deployment requirements.

"We were very happy to exceed 10,000 concurrent users in our scalability testing with Microsoft SQL Server. This positions us to confidently provide our solution to the world's largest financial institutions," said Andrew Steadman, director of channel strategy, Fiserv CBS Worldwide.

Fiserv Aperio is a next-generation customer interaction management solution for global financial institutions. Created using the Microsoft Application Platform, including Microsoft SQL Server 2005 Enterprise Edition (64-bit) database software, Aperio integrates and automates business processes, tracks customer interactions across multiple channels and gives organizations the capability to proactively make decisions about how to proceed with their customers based on real time data. With growing demand for Aperio, which is now licensed in every region that Fiserv serves including North America, Asia Pacific, Europe and Latin America, the company wanted to test its scalability for larger organizations.

Building upon the Microsoft Application Platform has helped Fiserv CBS to create a solution that can support even higher processing.

"We've always been impressed by the scalability of SQL Server. We've consistently found that the SQL server provides a solid reliable platform that scales up very well. It is an excellent environment in which to work," said David Saunders, technical architect, Portrait Software, whose framework underlies the Fiserv Aperio solution.

Fiserv CBS partnered with Microsoft to ensure that Aperio was fully capable of providing capacity for large financial institutions while simultaneously offering a scalable solution for financial organizations that aspire to grow. For Microsoft, the initiative was a positive one.

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“The results of this project demonstrate that systems based on Microsoft technology are scalable, reliable and secure enough to handle large volumes of data at the heart of a bank’s transaction processing environment, and that they serve mission-critical needs of our customers in the financial services industry,” said Kim Saunders, senior director, Microsoft SQL Server Marketing.

About Fiserv CBS Worldwide

Fiserv CBS Worldwide is a unit of Fiserv Inc. (NASDAQ: FISV), a Fortune 500 company that serves more than 18,000 clients in 66 countries around the world. Fiserv CBS Worldwide delivers end-to-end business and technology solutions for retail financial organizations, consumer finance institutions and credit unions throughout Europe, Asia-Pacific, Latin America, the Caribbean, Canada and the United States. Through its offices in the USA, UK, Poland, Russia, Singapore, Australia, China, Indonesia, Colombia, Costa Rica and Mexico, Fiserv CBS Worldwide enables financial institutions globally to deliver integrated solutions for managing the entire customer relationship from core banking to multi-channel customer contact and business intelligence. Fiserv CBS Worldwide can be found on the Internet at www.fiservcbs.com.

About Fiserv, Inc.

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management and electronic commerce systems and services to the financial and insurance industries. Leading services include transaction processing, outsourcing, electronic bill payment and presentment, investment management solutions, business process outsourcing (BPO), software and systems solutions. Headquartered in Brookfield, Wis., the company is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 FinTech 100 surveys. In 2007, the company completed the acquisition of CheckFree, a leading provider of electronic commerce services. Fiserv reported nearly \$4 billion in total revenue from continuing operations for 2007. For more information, please visit www.fiserv.com.

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